

## **CAMPING DE L'OCEAN – INTERNAL REGULATION**

### **I – GENERAL DISPOSITIONS**

#### **1) ENTRANCE CONDITIONS**

To be allowed to enter, settle and stay on the campsite, you must be authorized by the manager or someone of the reception team. The manager must ensure that the campsite is kept in good order and that the present internal regulations are respected. The fact of staying at the Camping de l'Océan implies the acceptance of these rules and the commitment to apply them.

#### **2) IDENTIFICATION PROCESS**

Any person staying at least one night in the camp-site must beforehand present to the manager or his representative his identity papers and fill the formalities required by the police. **Minors must be accompanied by a legal representative.** From June to September, it is mandatory to wear an identification bracelet.

#### **3) INSTALLATION:**

The tent, the camper or caravan and related equipment must be set up at the specified location in accordance with the instructions given by the manager or the team at the reception.

#### **4) TIME OF ARRIVAL/DEPARTURE**

##### **a) Arrival:**

The PITCHES are available from 2:00 pm to 8:30 pm in July and August. The other months during the opening hours of the campsite. The LODGES are available from 3 pm to 8:30 pm in July and August concerning the other months contact us. Rental from Saturday to Saturday.

##### **b) Departure:**

On the pitches, the departures are before noon. After 12:00, an extra day will be charged.

For the LODGES, departures and the inventory of fixtures of exit are done from 9:30 to 11:00 by appointment. People wishing to leave the day before the planned departure must leave the LODGES before 7pm. No departure can take place outside of these hours and without the presence of the person in charge of the rental.

#### **5) CALCULATION OF THE COST OF THE STAY AND PAYMENT**

Fees are paid upon arrival at the reception desk. Their amount is posted at the entrance of the campground and at the reception desk. They are due according to the number of nights spent on the site.

For the clients that have made a reservation the balance must be paid on arrival.

For the clients with no reservation stays must be paid in full on the day of arrival according to the dates of stay and the information given on the registration form.

#### **6) NOISE AND SILENCE**

Users of the campground are urged to avoid any noise or discussion that might disturb their neighbours. Sound equipment should be adjusted accordingly. Doors and trunks must be closed as quietly as possible. Noise pollution of any kind (shouting, amplified music, etc.) is forbidden at all times of the day and night (24 hours a day, 7 days a week). **SILENCE MUST BE TOTAL BETWEEN 10:00 PM and 8:00 AM.**

#### **7) GUESTS**

After being authorized by the manager or by the reception team visitors may be admitted to the campground under the responsibility of the campers receiving them. The camper may receive one or more visitors at the reception. The camper who receives them is required to pay a fee and after that they gain access to the services and / or facilities of the campsite. This fee is posted at the entrance of the campsite and at the reception desk. Visitors' vehicles are not allowed on the campsite.

#### **8) CIRCULATION AND PARKING OF VEHICLES**

Inside the campground, the speed is limited to 10 Km/hour. **Motorized traffic is PROHIBITED from 10:00 pm to 8:00 am.** Only vehicles belonging to campers staying on the campsite may circulate on the campsite. Only one car per pitch may enter the campsite. Parking is strictly forbidden on the pitches usually occupied by camping shelters and must not hinder traffic or prevent the installation of new arrivals.

#### **9) MAINTENANCE AND APPEARANCE OF THE FACILITIES**

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, especially sanitary facilities. It is forbidden to throw polluted water on the ground or in the gutters. Caravanners must empty their waste water into the facilities provided for this purpose.

Household garbage, waste of any kind, papers must be deposited in the garbage cans. Washing is strictly forbidden outside the facilities provided for this purpose. Laundry will be hung in the common dryer if necessary. However, it is tolerated until 10 a.m. near the shelters on the condition that it is very discreet and does not disturb the neighbours. It should never be done from the trees. Plantations and floral decorations must be respected. Campers are not allowed to put nails in trees, cut branches, or make plantations. It is also forbidden to mark out the location of a facility by personal means nor to dig the ground. Any damage to the vegetation, fences, grounds or facilities of the campsite will be charged to the person responsible. The site used during the stay must be maintained in the same condition as the camper found it upon arrival.

#### **10) SAFETY:**

##### **a) Security and anti-theft**

In high season, the campground provides each resident with an identification bracelet and hires a security and surveillance team. However, campers remain responsible for their own facilities and must report any suspicious persons to the campground management.

Although security is provided, campers are advised to take all necessary precautions to safeguard their equipment for any human or natural reason. It is their responsibility to take out specific insurance covering the risks incurred and including civil responsibility.

##### **b) Fire**

**Open fires (barbecue, wood, charcoal, etc...) are strictly PROHIBITED.** Stoves must be kept in good working order and not be used in dangerous conditions. In case of fire: notify the management immediately. Fire extinguishers and fire brooms are available if necessary.

#### **11) GAMES:**

No violent or disruptive games may be played near the facilities or anywhere in the campground. Children must always be under the supervision of their parents.

#### **12) DISPLAY:**

These rules and regulations are displayed at the entrance of the campground and at the reception desk. It is given to the customer on request.

#### **13) NON-COMPLIANCE WITH THE INTERNAL RULES:**

In the event that a resident disrupts the stay of other users or does not respect the provisions of these rules the manager or the team at the reception may, orally or in writing if he deems it necessary, give formal notice to the latter to cease the disturbance. In case of serious or repeated infringement of the rules and regulations and after formal notice by the manager to comply, the latter may terminate the contract by right. In this case the totality of the stay remains due: no refund will be granted. In the event of a criminal offence the manager may call on the police.

### **II – PARTICULAR CONDITIONS**

#### **1) CAMPERS' GREETING:**

Campers will be able to pick up their mail every day upon request.

The person in charge will provide all the information about the services of the campground and the weather information.

#### **2) ANIMALS:**

**Animals are not allowed in the lodges.** Animals are accepted on the pitches on the sole condition that their owners present identity papers, vaccination and insurance for 2nd category dogs (guard or defence dogs). The latter must be muzzled. All animals must be kept on a leash. They must never be left alone on the campsite, even locked up, in the absence of their owners who are civilly responsible for them. Owners must ensure that noise from their animals does not exceed the perimeter of their pitch. They must also clean the dirt they cause. Dogs of the 1st category or attack dogs are prohibited.

Any breach of this rule will result in the expulsion of the owner of the dog or other animals.

**THESE RULES HAVE BEEN ESTABLISHED FOR THE WELL-BEING OF EVERYONE  
IN THE RESPECT OF EACH OTHER**